Mississippi CAP

The Mississippi Client Assistance Program (MS CAP) helps individuals who are clients and client applicants of the Office of Vocational Rehabilitation (VR), Vocational Rehabilitation for the Blind (VRB), and Centers for Independent Living (CIL).

MS CAP is administered by the Mississippi Coalition for Citizens with Disabilities (Coalition), an independent statewide nonprofit serving people with disabilities.



a project of



This brochure is available, upon request, in Spanish, large-print, audio or Braille.

MS CAP is funded through a federal grant, and clients are not charged for services provided by MS CAP

Empowering Ability,
Supporting Success

What does MS CAP do for Clients?

MS CAP can help clients in multiple ways, depending upon an individual client's goals. Examples of how MS CAP may help:

- Provide information about client rights and responsibilities and promote self-advocacy
- Assist clients in resolving communication problems with their counselor
- Assist clients through informal negotiation or mediation
- Assist clients in understanding services VR, VRB and CIL can provide and answer questions regarding service eligibility
- Advocate for appropriate planning as students move from school to work
- Work with MDRS and the Mississippi Statewide Independent Living Council to address systemic problems experienced by people with disabilities

When you might need help from MS CAP

If VR, VRB or a CIL has:

- Determined that you are ineligible for services
- Denied services you have requested
- Offered fewer services than you may need
- Closed your case without having met your goal

To receive MS CAP assistance, contact the Mississippi Coalition for Citizens with Disabilities. Your request for assistance will be reviewed to determine if MS CAP can help.

Contact



www.msccd.org



cap@msccd.org



(601) 969-0601



When should I contact MSCAP?

Contact MS CAP

- if you need information
- if you need assistance working VR, VRB or CIL services.
- as soon as possible after VR, VRB or a CIL makes a decision you believe is wrong.

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